

Professional Services Policy

Massage therapy & Personal Training sessions:

Are nontransferable and nonrefundable regardless of use, termination of membership, or changes in staffing.

Must be used within one year of purchase date.

The full price of the service will be charged for no-shows, canceled or re-scheduled appointments with less than <u>24 hour notice</u>.

Please note: If you have a cold, or are not feeling well, we need to reschedule your appointment. A cancellation fee will be determined by the membership manager. Please contact us as soon as possible. We want to avoid compromising anyone by transferring germs.

Pool Reservations:

A **\$5.00 no show fee** will be applied to your monthly membership dues for missed pool reservations and canceling within 3 hours of your reservation.

Check in is required within 30 minutes of your pool time and on the **correct** scanner.

While the intention is appreciated, gratuities and gifts cannot be accepted by members of the Fitness Staff and other DCFL employees. Massage Therapists are the only exception.

I have read and fully understand the Professional Services Policy and agree to the terms of the this policy.

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Member Signature: @SignatureMember@ Date: @EWaiverSignDate@